

National Enrolment Service (NES)

Andy will discuss best practice for incorporating NES into business as usual, including staff training, internal reporting and issues management. Some of the benefits of NES will be covered, including the alignment to the new primary care initiatives providing reduced fees for Community Services Card holders and Under 14s. Changes to vendor systems aligned to the new initiatives will also be discussed.

National Health Index (NHI)

With over 8 million live NHI numbers in circulation, this session focuses on ways to ensure that the correct number for a patient will be found whenever and wherever they present for treatment plus tips on how to prevent duplicate NHI's from being created. You will also hear how the National Enrolment Service has enabled other health units provide a better quality and more efficient service.